Value Proposition

MVS/QuickRef®

The Definitive Source for MVS and z/OS Reference Information

When Every Second Counts

System downtime is expensive - sunk cost, lost revenue, unhappy customers. Quickly diagnosing problems and implementing corrective actions is critical in reducing mean time to repair and getting your customers back online.

MVS/QuickRef puts over 107 million lines of systems reference material at your fingertips, eliminating the problems of searching through outdated PDFs and websites.

Seamlessly integrated into the standard tools used by systems programmers, systems administators, operators, and application programmers, *MVS/QuickRef creates the common view of the information your team needs to rapidly resolve system issues*.

Workforce Turnover Does Not Have to Be Disruptive

As the mainframe workforce continues to "churn" at an alarming rate, *years of experience are lost* with every experienced employee who leaves your company.

Gaining systems experience and insight does not have to be a long and tedious process, supplemented by lots of on-the-job-training.

MVS/QuickRef encapsulates systems information from over 70 vendors and 3,500+ products and releases. Supplemented by content categorization, system reference guides, and templates, *MVS/QuickRef gives your team members the tools they need to quickly become proficient*.
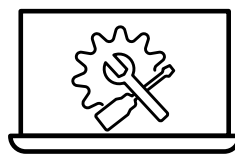
Capture Your Enterprise's Critical Knowledge

While IBM mainframe installations share a common framework, *no two are exactly alike*. Why not capture your enterprise's unique systems characteristics and processes in the same tools used for systems management and operations?

MVS/QuickRef allows you to build custom user knowledge bases that seamlessly integrate into IBM ISPF and SDSF.

In addition to the wealth of information provided by the standard MVS/QuickRef knowledge base, you can *capture the mission critical elements of your in-house systems, applications and organizational structures*.
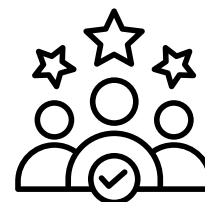
Delight Your Users and Customers

Keeping your users and customers happy is not an easy task. But i*t's your most important task!*

Give your teams the information and tools they need to ensure that systems or applications issues don't turn into customer issues.

Whether it's ensuring maximum system uptime, helping users diagnose performance issues, or simply answering customers' inquiries, MVS/QuickRef's integrated knowledge base and tools *let your systems and operations staff focus on what's important - the essential elements of customer satisfaction*.

ChicagoSoft LTD

Solutions... Not Just Software®